

23 September 2023

509-570 Gainsborough Rd.,
London, Ont N6G 4X2

Sha Sha Bread Bakery,
2 Plastics Avenut,
Toronto, Ont
M 8 Z 4 B 7

Dear Sir:

Yesterday one of my daughters did some grocery shopping for me and I had requested on my list some Ginger cookies, which somehow seem to be hard to find st times.

Much to my surprise she found some in Metro - Yours, in the heart package with another surprise in of the delicate little hearts - what a lovely treat -

I wonder what else you make and where it may be available - always on the lookout for new treats and so far have not been disappointed. I have always enjoyed ginger cookies - something not too sweet, and these are perfect.

Wishing you continuing success,

Yours truly,

Beverley Rath

Beverley Rath

I am a senior of 92 years and have 11 grandchildren and 5 great grand children- -



20 Plastics Avenue, Etobicoke, ON M8Z-4B7
Tel: 416-255-0416 Fax: 416-255-9672

Dear Mrs. Beverley Rath

I hope this message finds you in the best of health and spirits. I am writing to express our sincere gratitude for your beautiful letter expressing your love for our Ginger Snap Cookies. Your heartfelt appreciation means the world to us here at Shasha Co.

It truly warms my heart to hear that you enjoy our products and went above and beyond to find them in the market with the help of your daughter. Your dedication and loyalty to our healthy and natural product line are truly remarkable.

At Shasha Co., we are committed to creating wholesome and delicious products that cater to those seeking a well-balanced and healthy lifestyle, and your words of praise reaffirm that we are on the right path. Your feedback fuels our passion for baking and inspires us to continue perfecting our craft.

Please know that your letter has significantly impacted all of us here, and we deeply appreciate your support and loyalty. We look forward to serving you with even more delightful treats in the future.

Once again, thank you for being such a loyal customer of Shasha Co. Your kind words motivate us to strive for excellence every day.

Warm regards,

**Shasha Navazesh,
Founder and CEO of Shasha Co.**